**Citrix Netcaler VPN instructions**

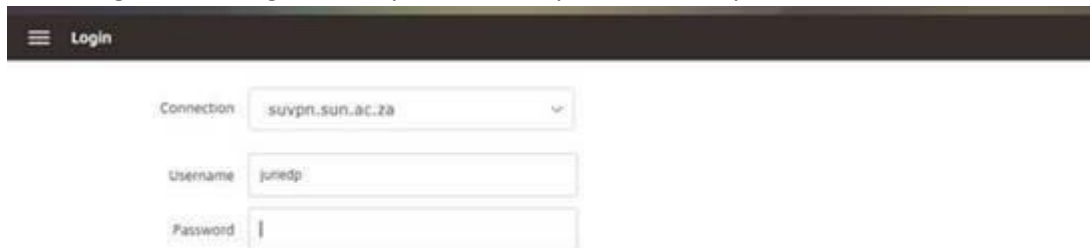If at any stage during these instructions you receive errors (such as permission denied), browse to https://firga.sun.ac.za and log a service request.

***Windows:***

1. Go to https://suvpning.sun.ac.za
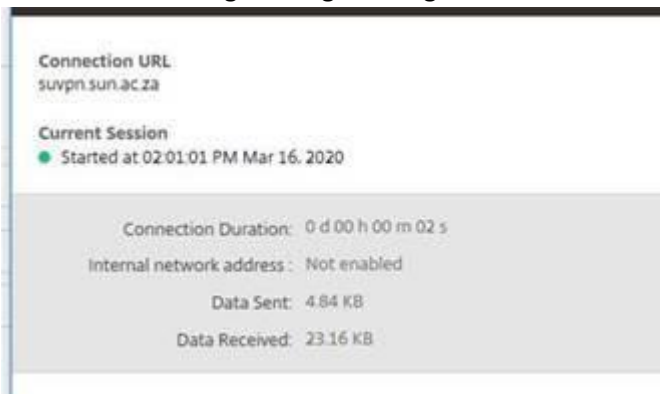2. Sign in with your university username and password
3. A check will be done to see if you have the Netscaler Client installed.
4. If not, a download option will be given.
5. Download the client and run the installer.
6. After installation the computer will restart.
7. Upon Login the Netscaler Gateway icon should be available:



8. Right-click on the icon, and choose "Open"
9. On the Login screen, sign in with your university username or password



10. Upon connection, the following screen will be available, and you should be able to access most resources in the Engineering buildings:

*Mac*



1. Download the Citrix SSO application from the store, and enter the following server details in the application:



3. Sign in with your university username and password. You should now be able to access most resources in the Engineering buildings.