

Stellenbosch University

# Registering a smart device and installing the eduroam profile – iOS

Basic user guide – Internal use only

IT department  
12-8-2021

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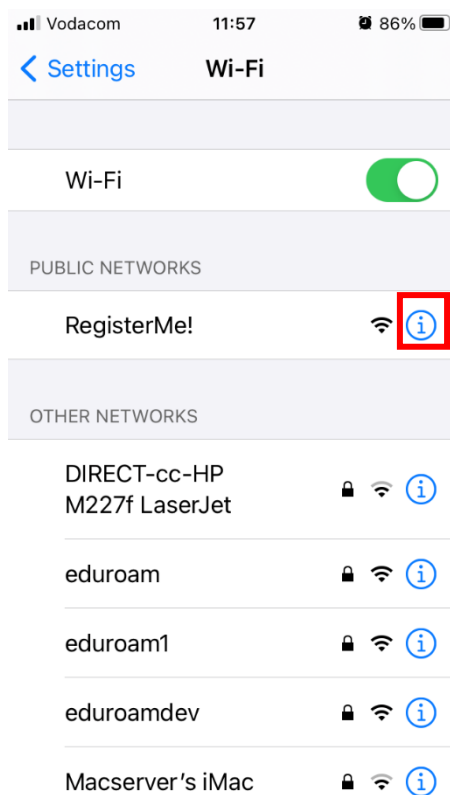
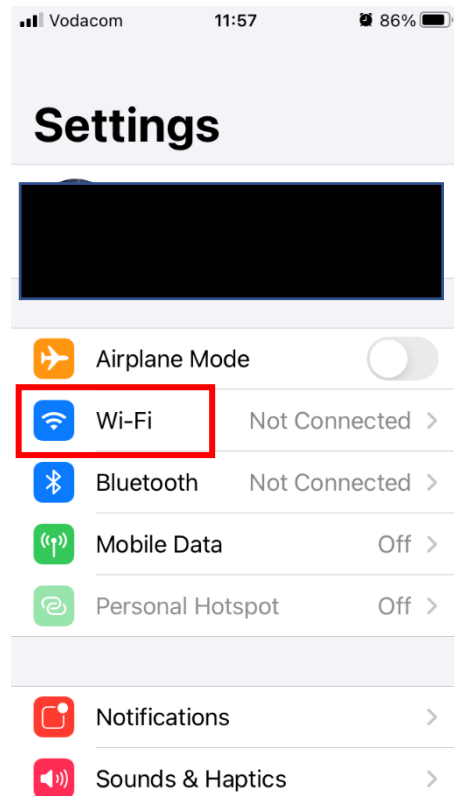
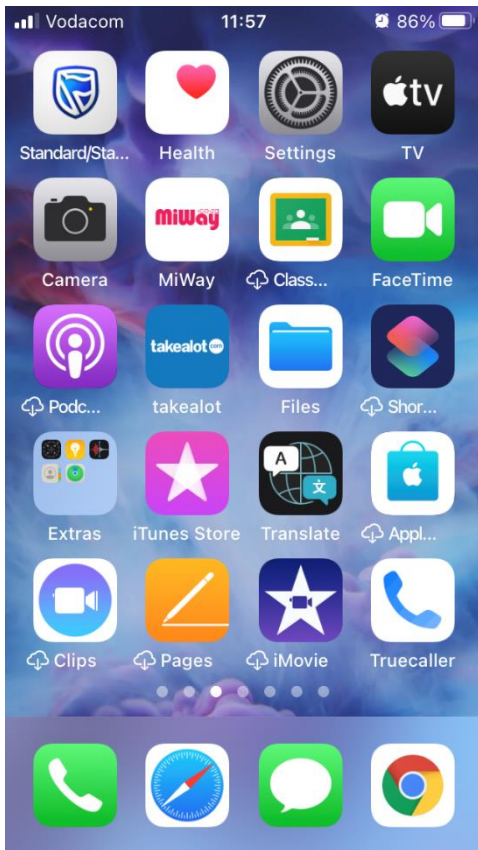
## Intended audience

This guide is intended to assist students and staff in registering an android device for connectivity to the campus wifi network namely “Eduroam”.

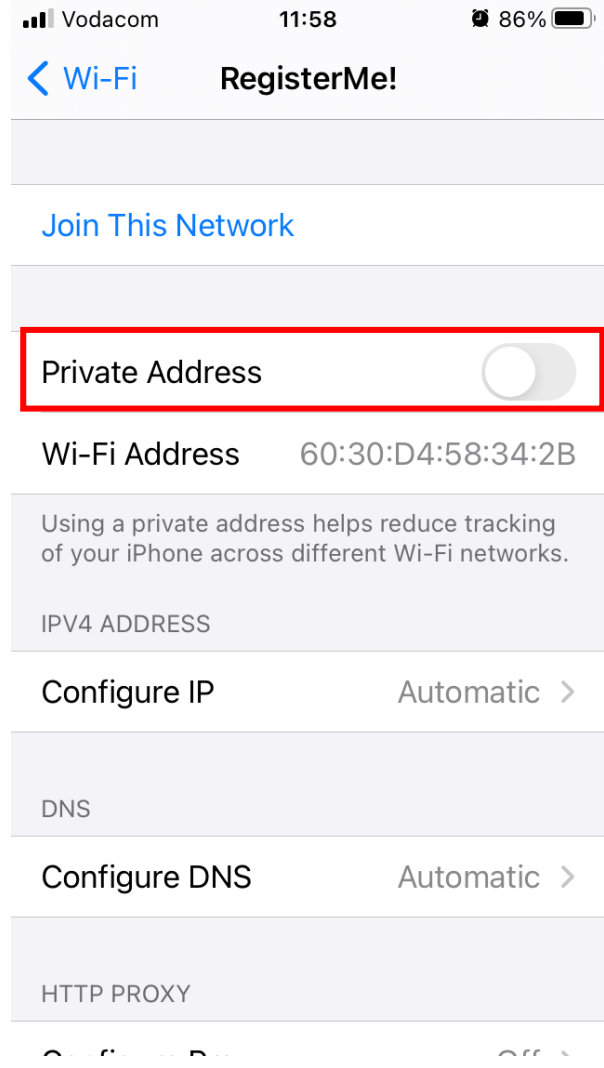
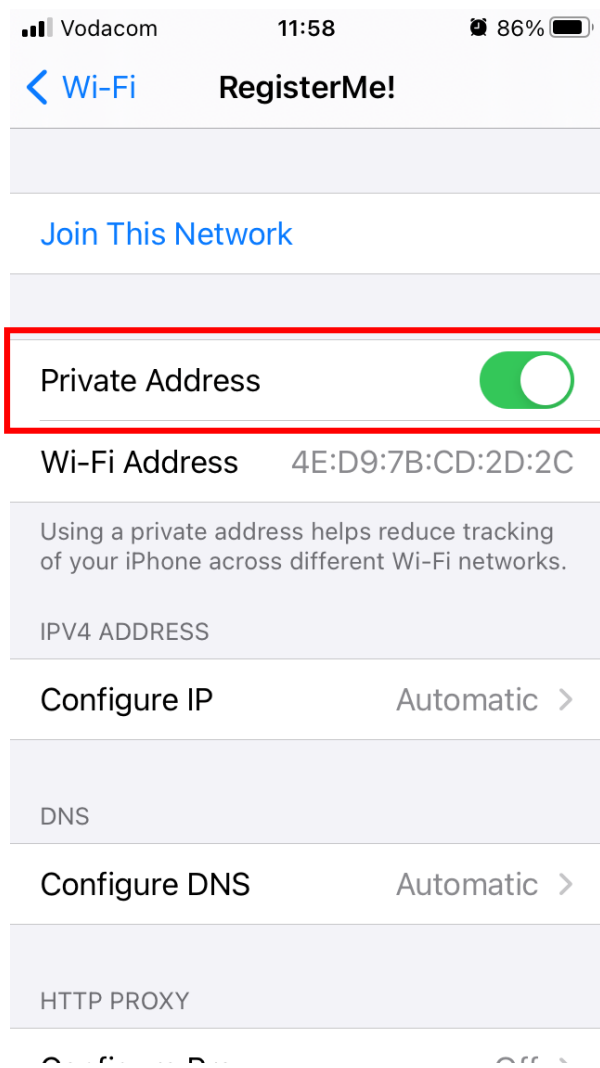
## Disclaimer

The steps in this guide are intended to assist users as best as possible who are using iOS devices. We have, however noted that steps may differ slightly among the various iPhone models and iOS versions in how you connect to wifi networks which may affect the accuracy of this guide. In such instances you may apply logical judgement where possible in selecting the relevant settings and if you are still unable to successfully register your device then contact IT at [help@sun.ac.za](mailto:help@sun.ac.za) and log a request to be assisted further.

Step 1: Select Settings → then select Wi-Fi → then select the information icon alongside RegisterMe!



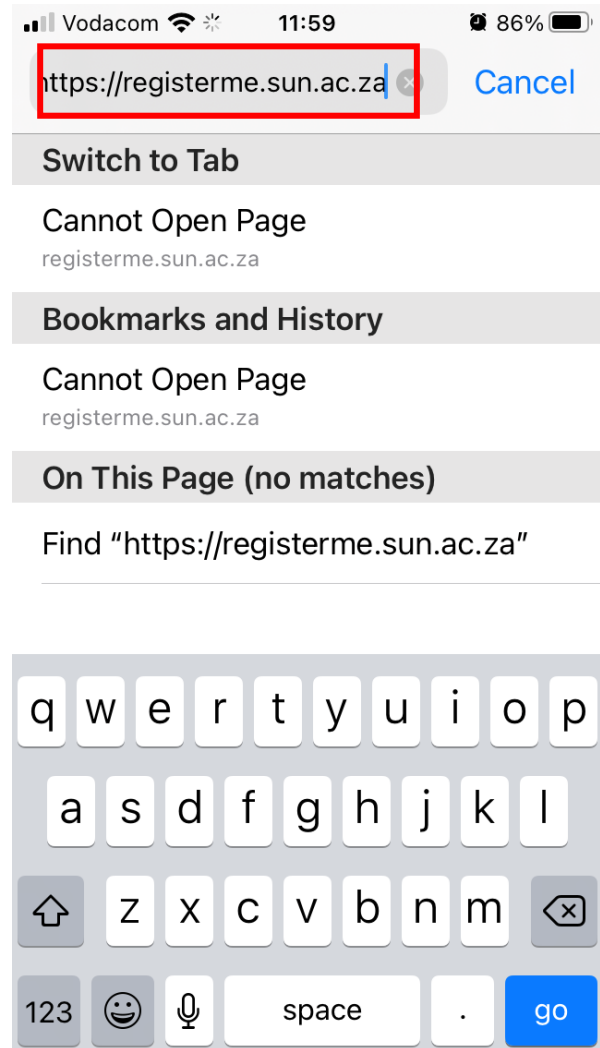
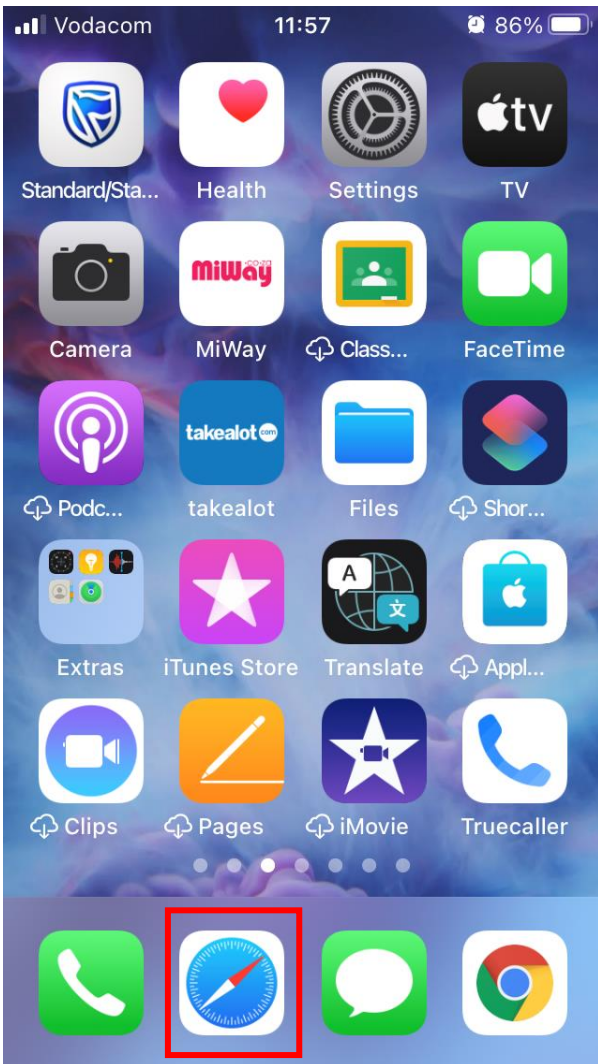
Step 2: Turn off Private Addressing as outlined in red below.



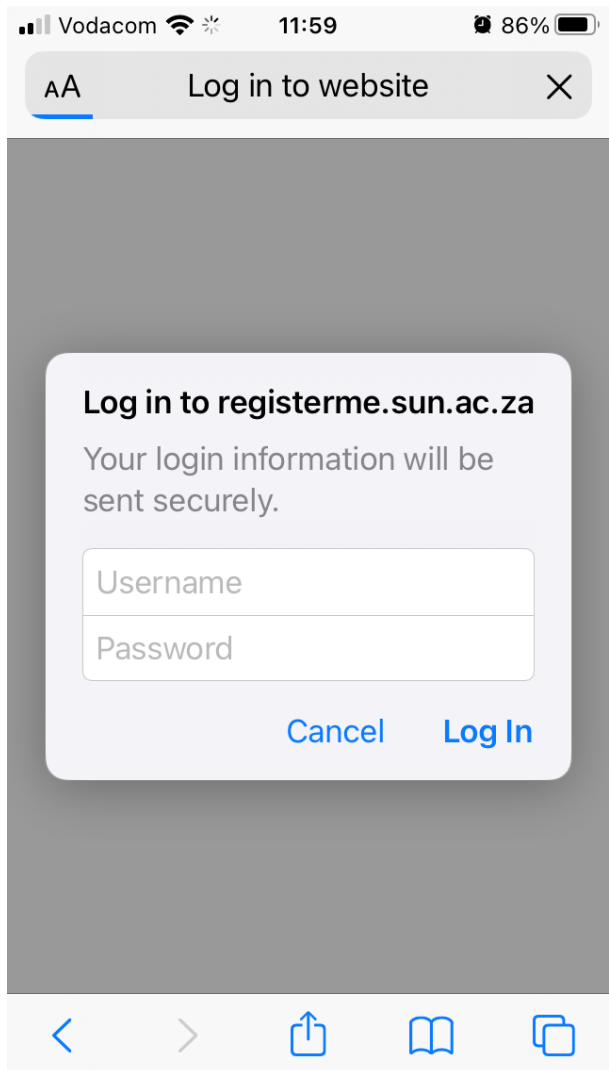
You should see something similar to the below.



Step3: Open Safari browser → In the address bar type <https://registerme.sun.ac.za> and go to the site.

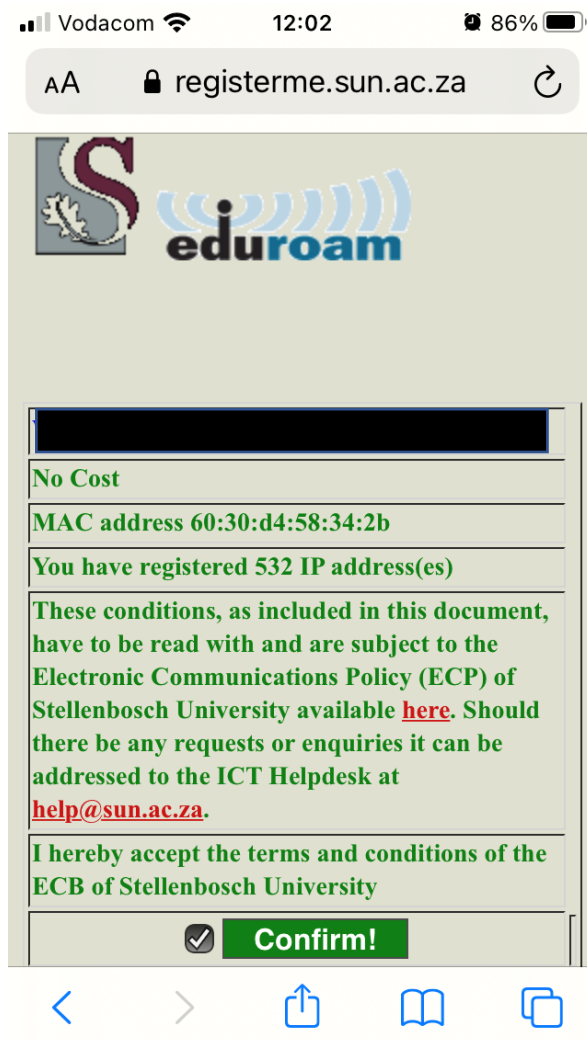


Step 4: Enter your username and password (Do not append .sun.ac.za to the end of your username)  
→click Log In → Then select your preferred language by tapping on the relevant button.





Step 5: Select the checkbox and tap Confirm.



Step 6: Tap the combo box in the Device Type row and select the option that applies to your device → click Done

Vodacom 12:05 86%  
registerme.sun.ac.za



Welcome Mr  
C Eckstein  
(23439815)

No Cost

MAC address  
60:30:d4:58:34:2b

You have  
registered 532 IP  
address(es)

Device Type	Kies / Choose ▾
Serial Number	0 <small>Click here if your device does not have a serial number</small>
Cellular or other contact number	
Choose your location	Gebou? / Building?

Vodacom 12:05 86%  
AA registerme.sun.ac.za

ress  
58:34:2b

532 IP  
s)

pe Kies / Choose ▾

Done

Kies / Choose  
Console  
Other  
Phone iPhone  
Tablet iPad

Step 7: Enter the serial number of your device if available or if not then tap the button below it to automatically populate this field. It will automatically populate with your US number, if you choose to use this option then append a few digits to the end to avoid any conflicts should you be registering multiple devices eg. Append a 00 for your first device then a 01 for your next device and so forth.

Vodacom 12:06 86%

AA registerme.sun.ac.za

**No Cost**

**MAC address**  
60:30:d4:58:34:2b

**You have registered 532 IP address(es)**

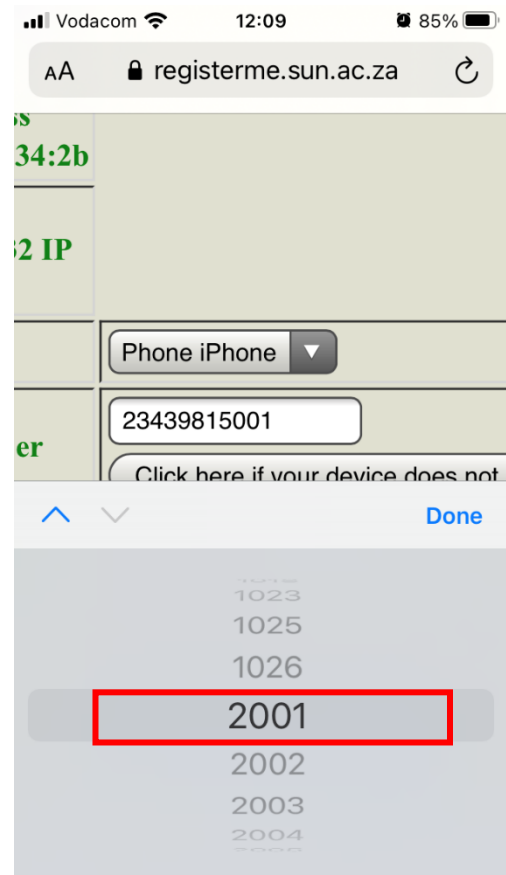
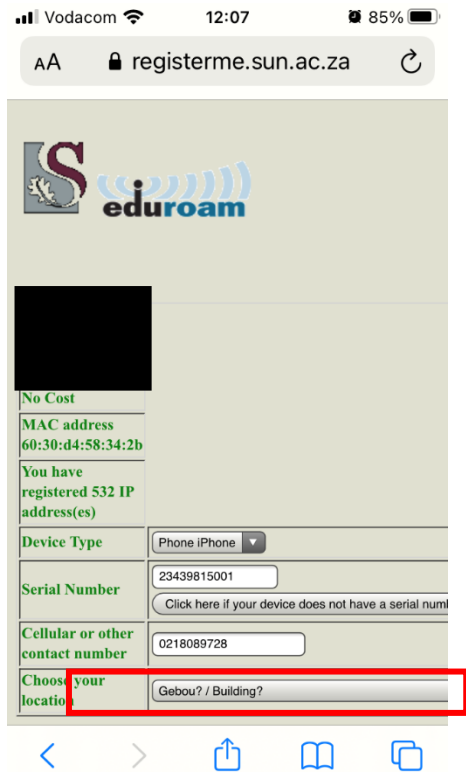
**Device Type** Phone iPhone

**Serial Number** 0  
[Click here if your device does not have a serial number](#)

**Cellular or other contact number**

**Choose your location** Gebou? / Building?


Step 8: Step 16: You will then need to enter your contact number, choose your location/building that you are based in and select your room number. See below screen shots summarising this.



Step 9: Supply a hostname then tap Register Me and wait a few seconds after this for the details to process. If there is a problem with any of the fields in which you entered details then you will be prompted as to which field you need to rectify. If there's no issue then wait a few moments for your details to process after which you will be automatically redirected to the next screen.

Vodacom 12:10 84%

AA registerme.sun.ac.za



No Cost  
MAC address  
60:30:d4:58:34:2b  
You have registered 532 IP address(es)

Device Type Phone iPhone

Serial Number 23439815001  
Click here if your device does not have a serial number

Cellular or other contact number 0218089728

Choose your location METANOIA

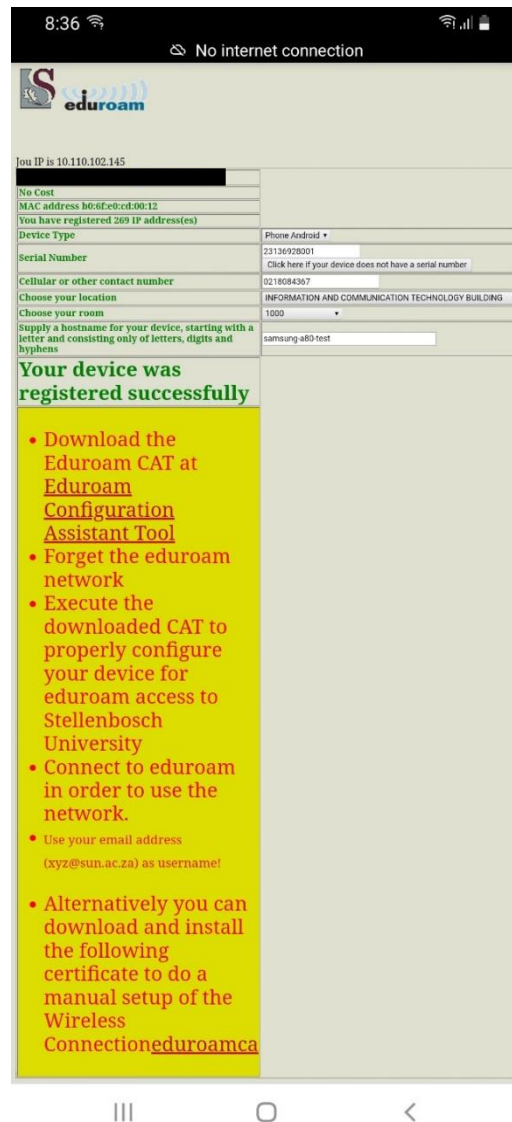
Choose your room 2001

Supply a hostname for your device, starting with a letter and consisting only of letters, digits and hyphens  
MyiPhone-test

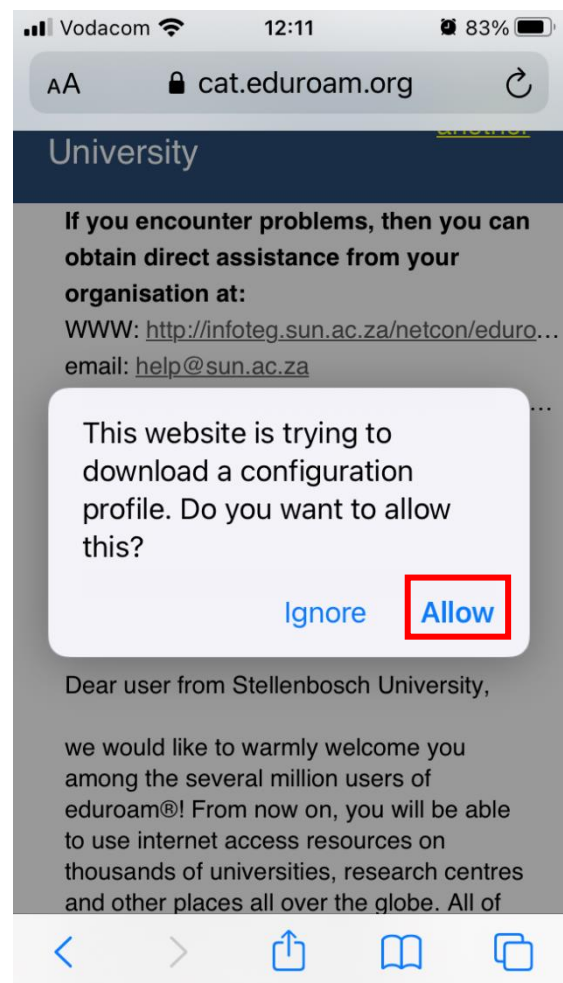
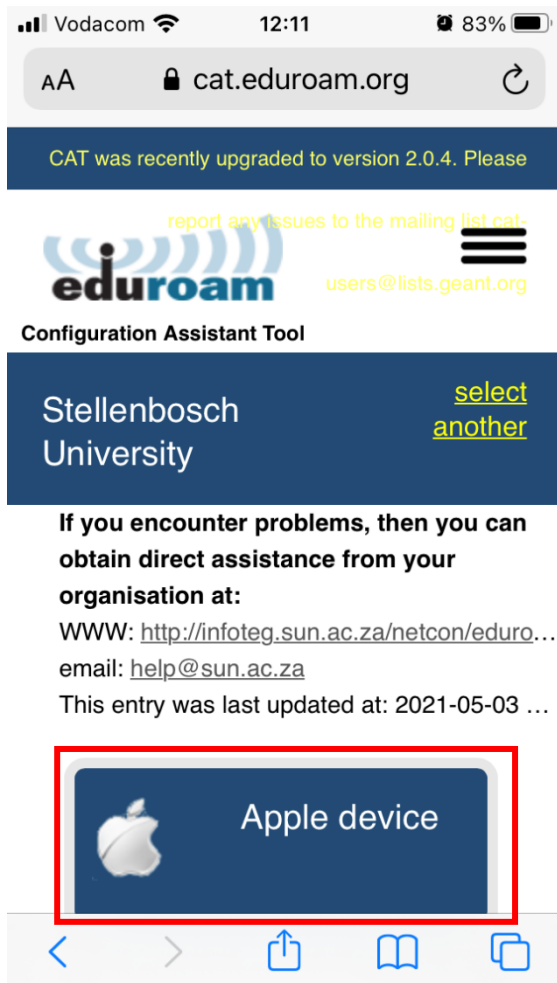
Register Me!

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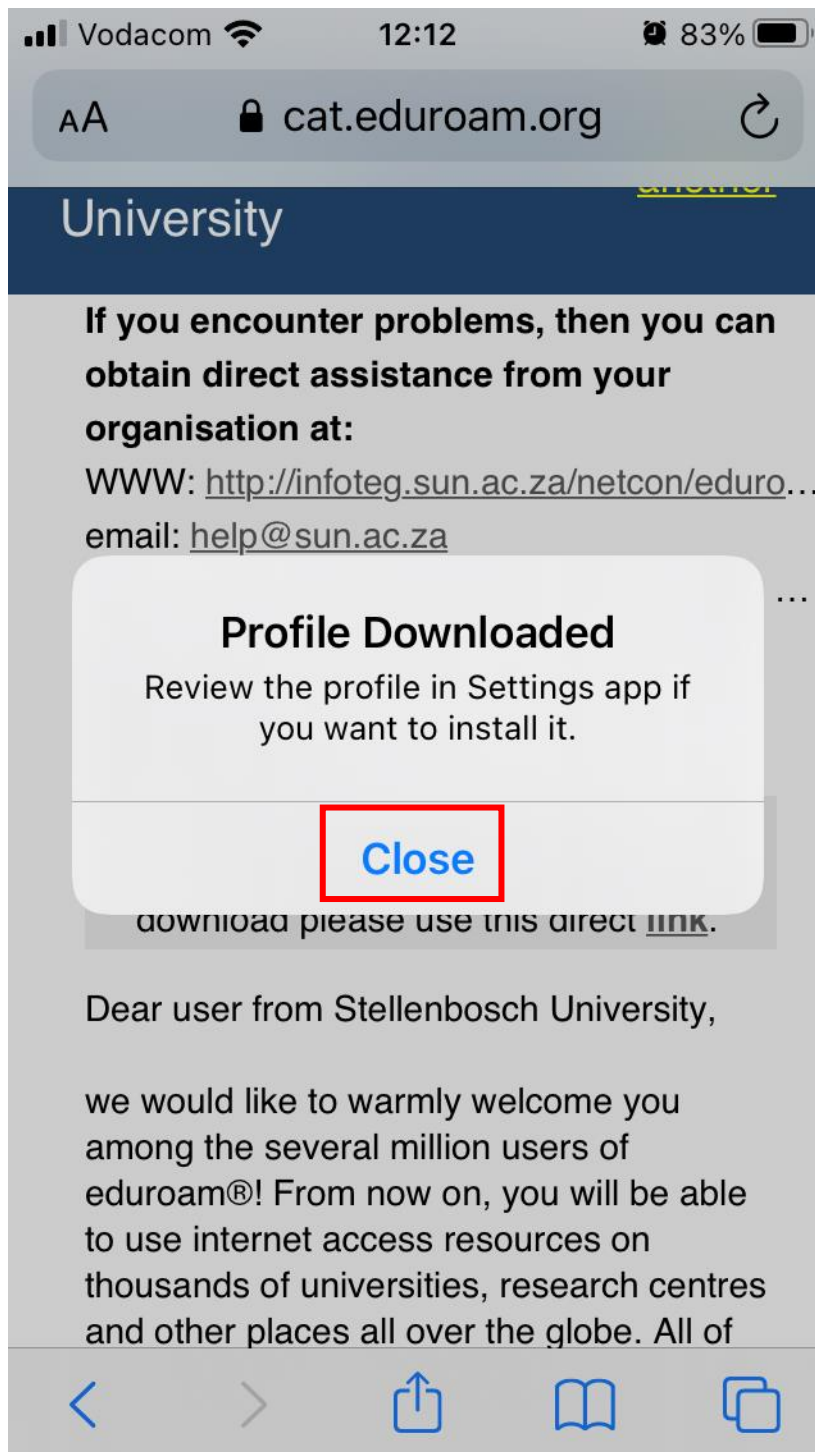
Step 10: At the below screen, Tap on Eduroam Configuration Assistant Tool which is underlined.



Step 11: You will be automatically redirected to the cat.eduroam.org webpage which automatically detects your specific operating system. In the below screen it is an Apple device, however yours may differ. Simply click on the button that states the Apple device as outlined in red below, then tap Allow from the menu that appears as outlined in red below.

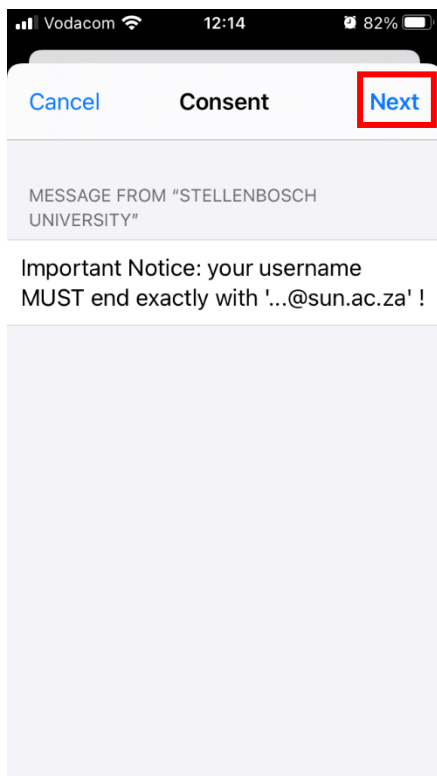
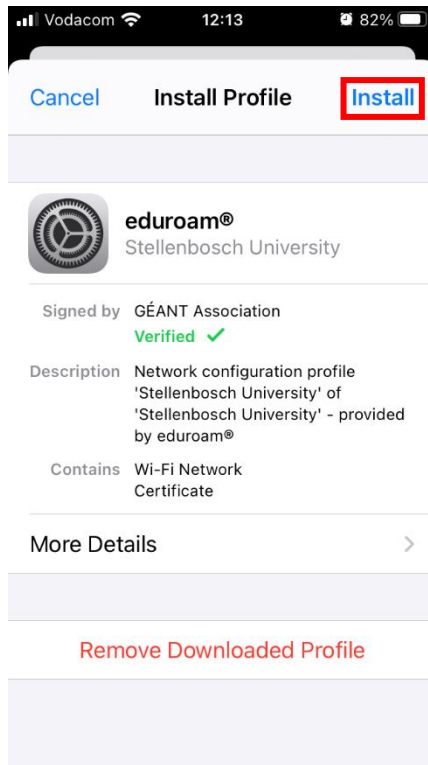
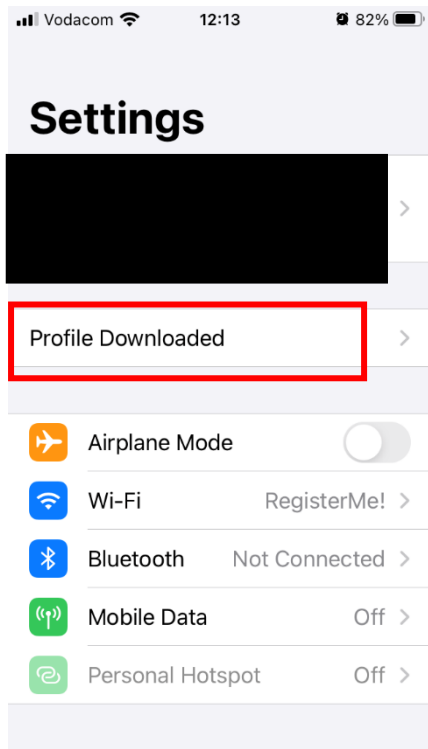


Step 12: You will receive confirmation that the profile is downloaded. Click Close.

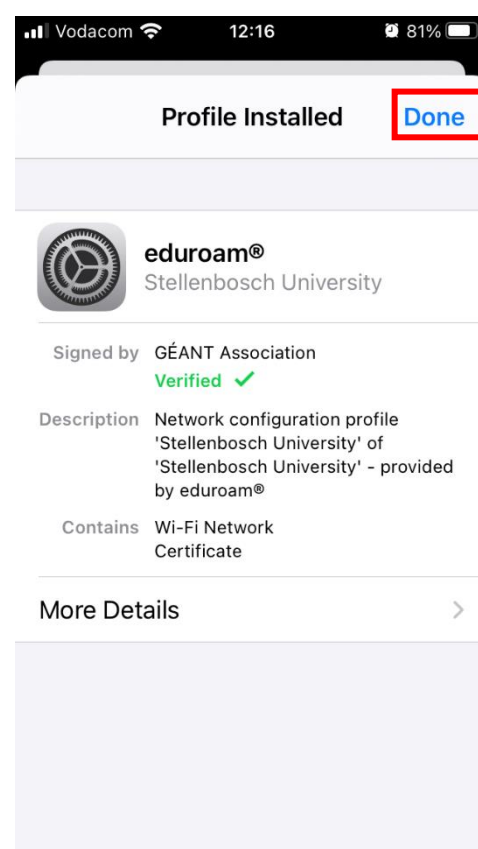
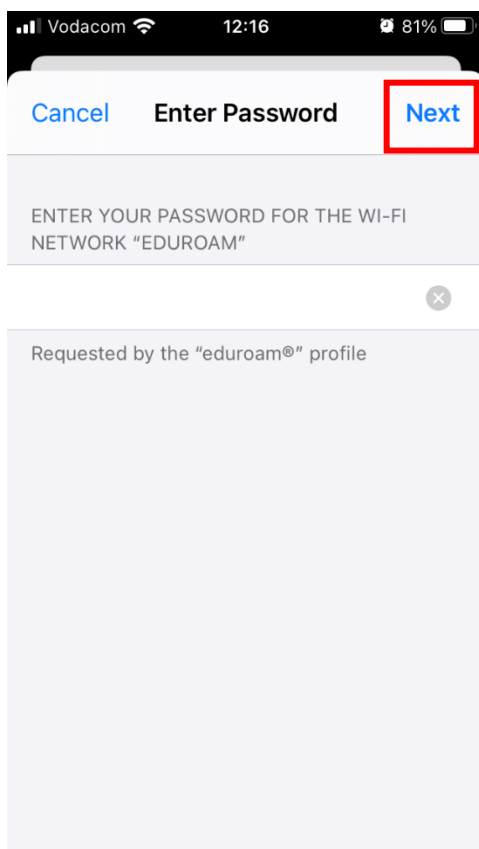
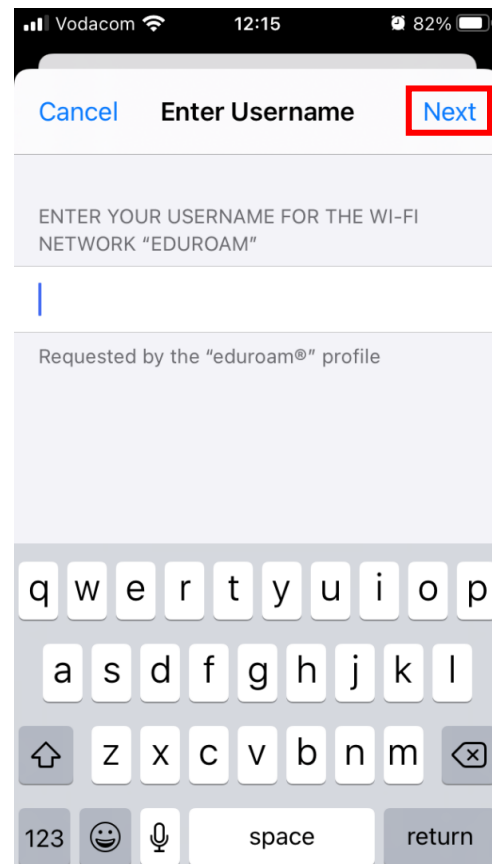




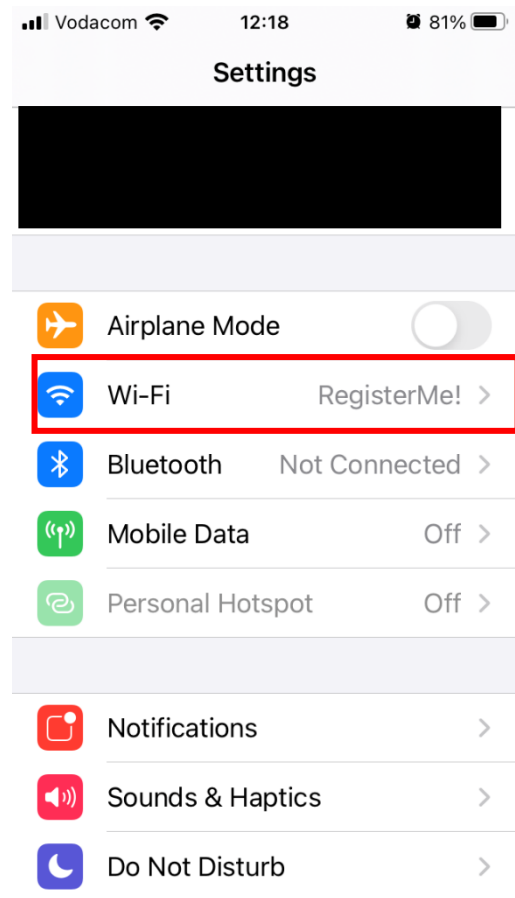
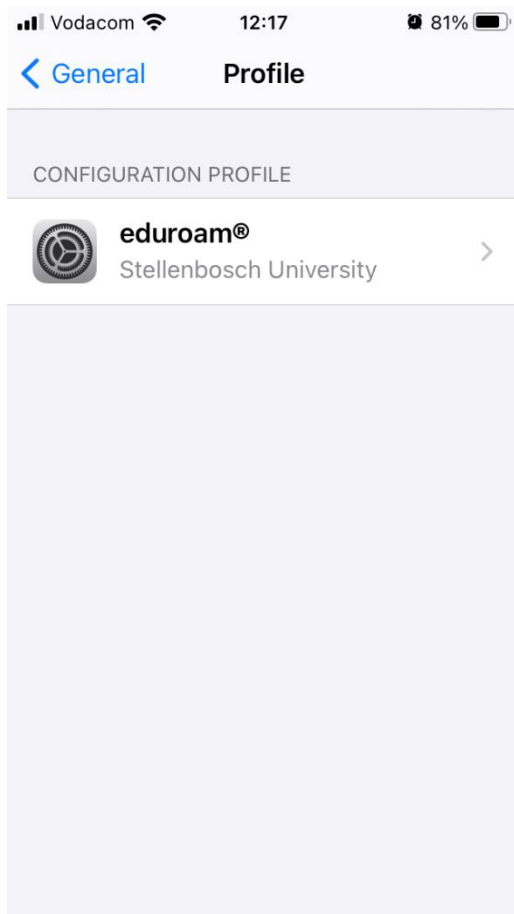
Step 13: Go to Settings and tap on Profile downloaded → then tap Install → then tap Next → then tap Install.



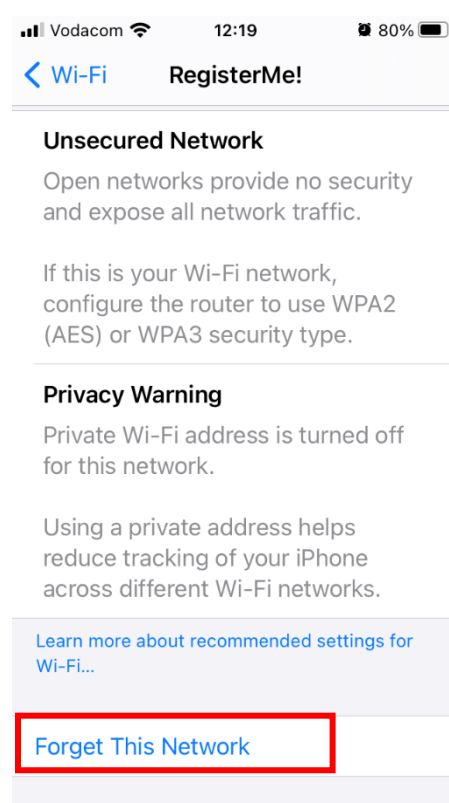
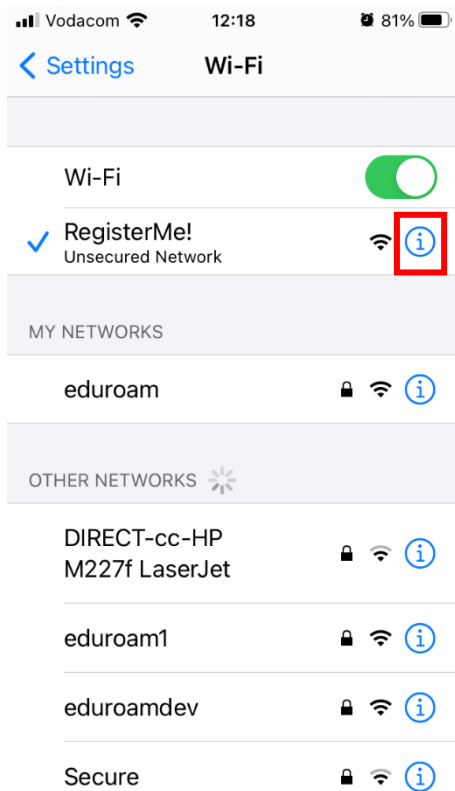
Step 14: Tap Install → Enter your email address in the username field → tap Next → Enter your password then tap Next



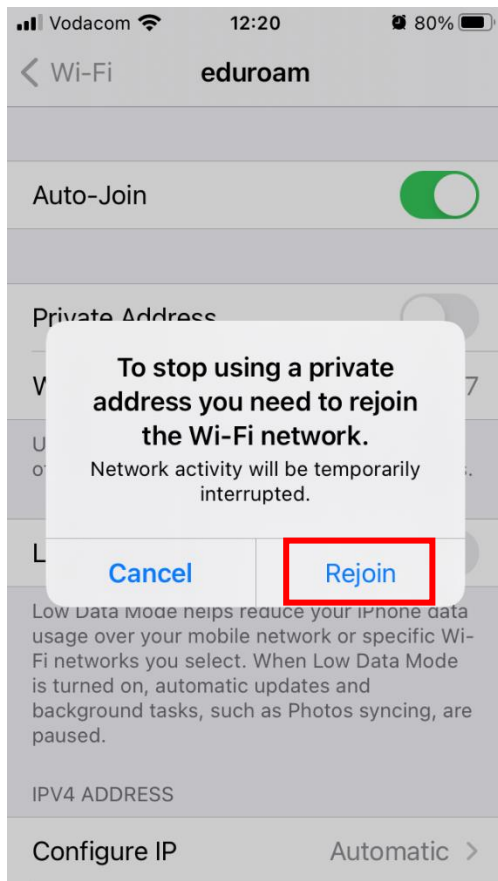
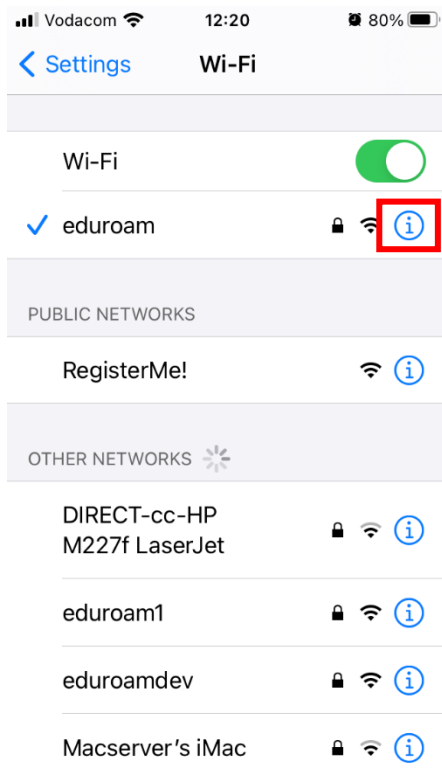
Step 15: Close the screen below → then go to Settings → Select Wi-Fi



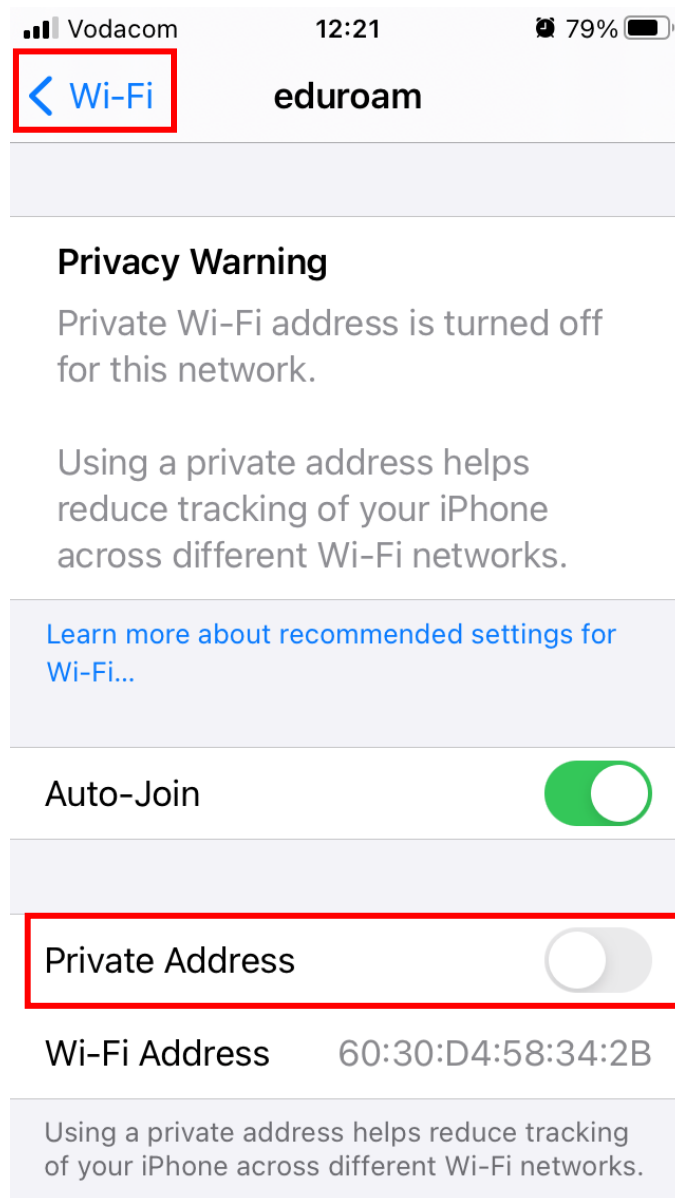
Step 16: Tap the information icon alongside RegisterMe! → Tap Forget this network → Tap Forget



Step 17: Tap the information icon alongside eduroam → Tap Private Addressing to turn it off → Tap Rejoin.



Step 18: You should see the below → Tap the back arrow at the top left



Step 19: You should see the below which confirms you are now connected to Eduroam. The Privacy warning is normal.

