Sit anywhere you find a computer with a keyboard and mouse



# MECHANICAL AND MECHATRONIC ENGINEERING

MEGANIESE EN MEGATRONIESE INGENIEURSWESE

INJINELIYE MECHANICAL KUNYE NE MECHATRONIC

- FAKULTEIT INGENIEURSWESE REKENAAR GEBRUIKERS AREA
- FACULTY ENGINEERING
  COMPUTER USER AREA

- Generators available to keep computers on and working
- Printers and Projectors will restart, and lights will switch off

- Work
  Hard
- > Play Hard
- > Have Fun



forward together sonke siya phambili saam vorentoe



#### Administrative (IT) Support Staff



forward together sonke siya phambili saam vorentoe





Michael Michiel
IT Manager

Email: michielm@sun.ac.za Contact Number: 021 808 3562 Floor: 2nd Room: M2001



Quinton Hendrikse SENIOR Technical Officer

Email: qlh@sun.ac.za Contact Number: 021 808 9515 Floor: 2nd Room: M2003



Bennie Lindoor Technical Officer

Email: bennie@sun.ac.za Contact Number: 021 808 4415 Floor: 1st Room: M1007



Jovan Appollis
Technical Officer

Email: appollisj@sun.ac.za Contact Number: 021 808 4063 Floor: 3rd Room: M3003

#### **Duties**



- Assist the students with technology requirements
- Dell Computers in our rooms
- Password Resets
- Printers / Load Printer Credits
- Card Access
- Register your personal devices
- Wi-Fi Access
- Lost and found items
- Please ask we are here to help you

Equipment to use in our rooms



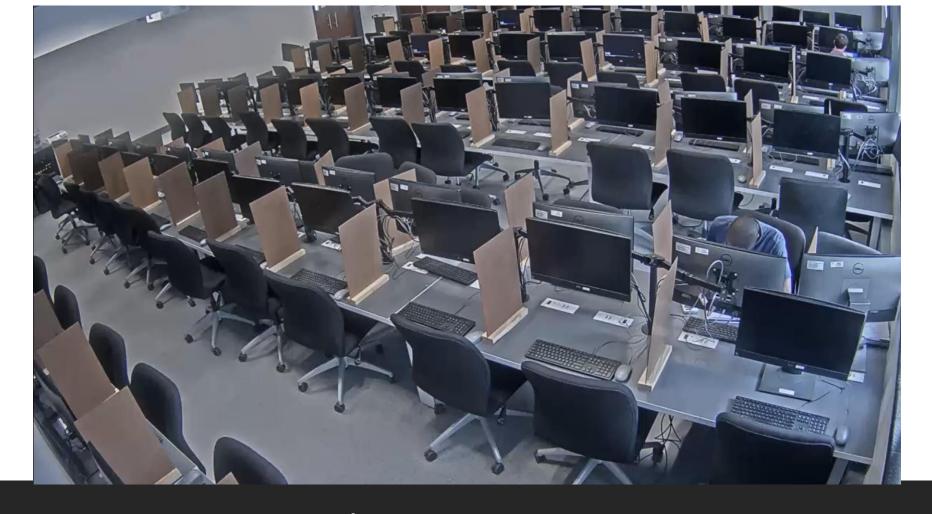






## Room - M3002 (3rd Floor)

- Capacity 239
- Scheduled classes between 08h00 17h00
- Can be used when the classes are done



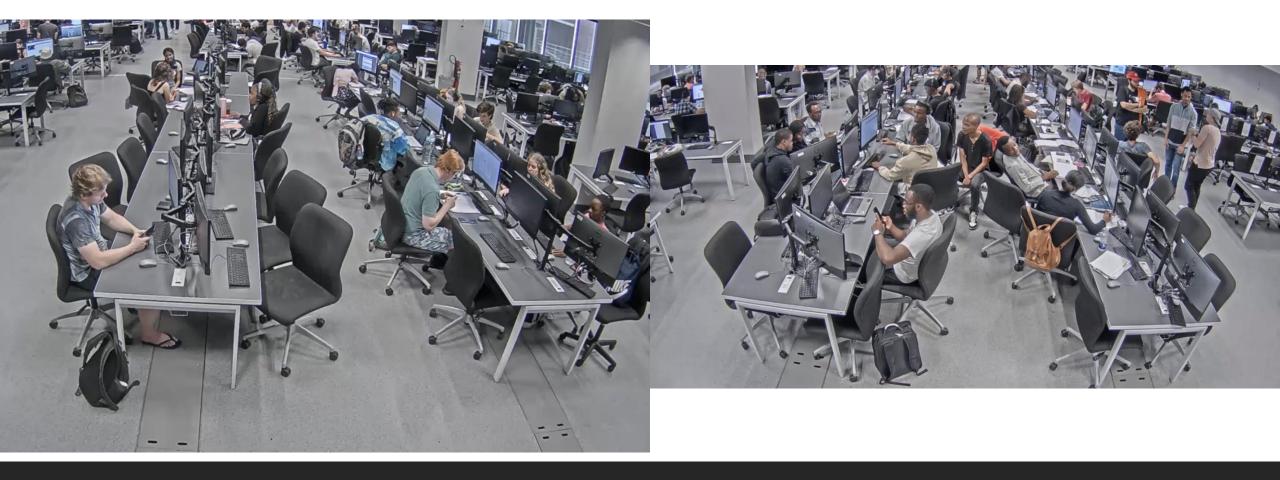
### Rooms - M2002 (2<sup>nd</sup> Floor)

- Capacity 115
- Scheduled classes between 08h00 17h00
- Can be used when the classes are done



## Rooms - M2004 (2<sup>nd</sup> Floor)

- Capacity 118
- Scheduled classes between 08h00 17h00
- Can be used when the classes are done



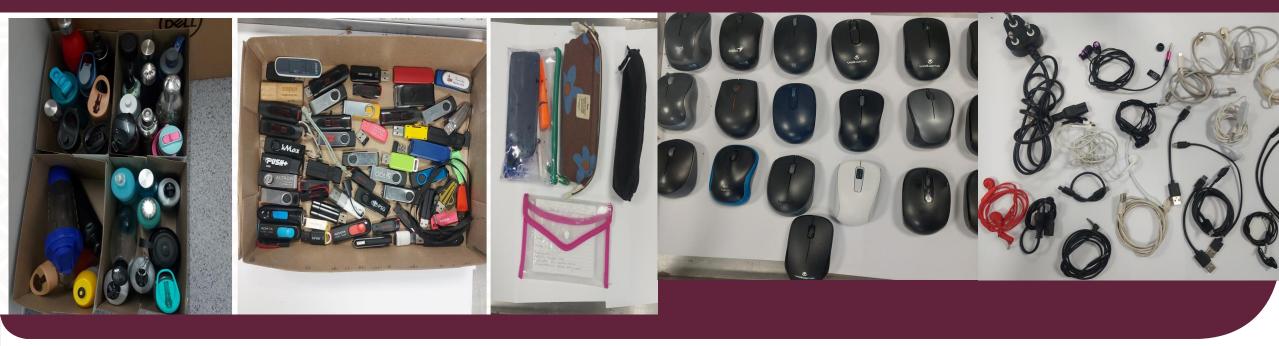
### Room - M1002 (First Floor)

- Capacity 300
- Available for general use 24 hours a day (Work & Study Area)
- No classes in this room

#### LOST AND FOUND AREA



- Ask the technical officer on the  $1^{
  m st}$  floor when you forgot or left anything in the 4 rooms
- We have cameras in all the areas to locate lost items.





## Website: https://firga.sun.ac.za Software Repository: http://firgasoftware.sun.ac.za Helpdesk:

http://firgahelpdesk.sun.ac.za

#### **Important Links**



Connect to Wi-Fi: <a href="https://www.sun.ac.za/wifi">https://www.sun.ac.za/wifi</a>

Register your computer devices

https://dev.sun.ac.za/wiki/display/ITHUB/Wi-Fi+Connectivity

Technology Registration:

https://tech.sun.ac.za/orientation-welcoming

Multifactor Authentication Link: <a href="https://www.sun.ac.za/mfa">https://www.sun.ac.za/mfa</a>

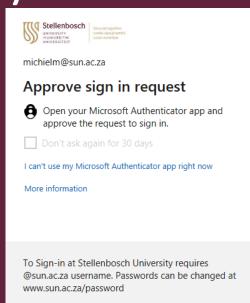


## •MFA Link

•MFA is compulsory to protect your

identity

Every 30 days reauthenticate





- Faculty no longer provide the textbook ordering service to students
- You are responsible to buy your own textbooks
- https://firga.sun.ac.za/new-students/textbooks/

- •H:Drive with 500mb available
- Microsoft One Drive 1TB



#### Summary before class starts



- 1. Have a set of headphones (with cable) when you come to M1002 study/work area
- 2. Never save on the pc but copy your stuff on a memory stick
- 3. Your password must be changed every 3 months
- 4. Make sure MFA is setup on your phone
- 5. Make sure all your devices are connected to "Eduroam"
- 6. You have a Home Directory to save your important work on the network
- 7. Setup your Microsoft One Drive (1 TB)
- 8. Load print credits for the year
- 9. Buy your books from the book supplier

Check website 1st if still unsure ask the FIRGA Technical officers for help



