

Citrix Gateway VPN Setup

If at any stage during these instructions you receive errors (such as permission denied), browse to <https://firga.sun.ac.za> and log a service request.

What do I have to do?

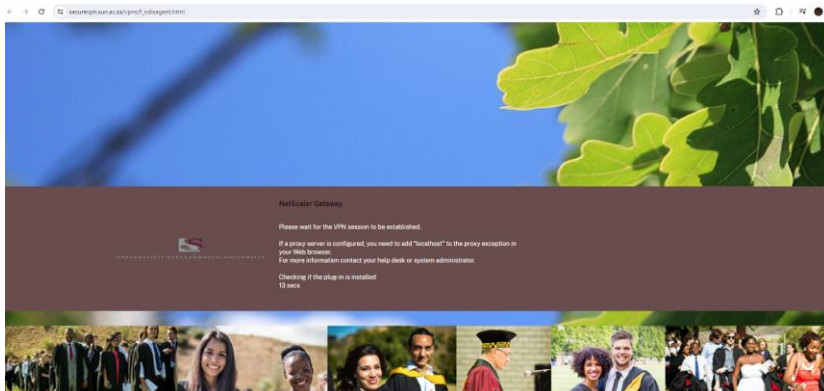
1. Go to the website <https://securevpn.sun.ac.za>
2. Your device will need to be checked if it meets the requirements
3. Log in with your SU credentials.
4. You will be prompted for additional information, click Next.
5. Decide on the method of contact and register your device for MFA.
6. If you are successful in verifying your SU identity and your computer passes the security check.
7. Download the Citrix Gateway application and log in.
8. You will get full access to the SU network.

Detailed steps with screenshots

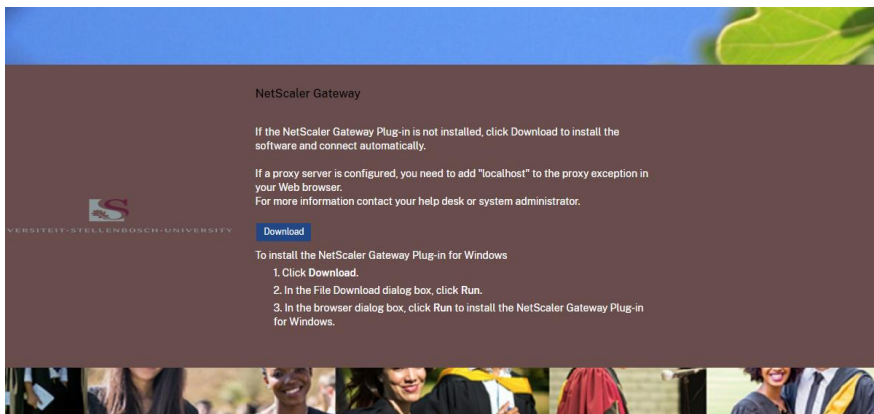
Use the below link.

<https://securevpn.sun.ac.za>

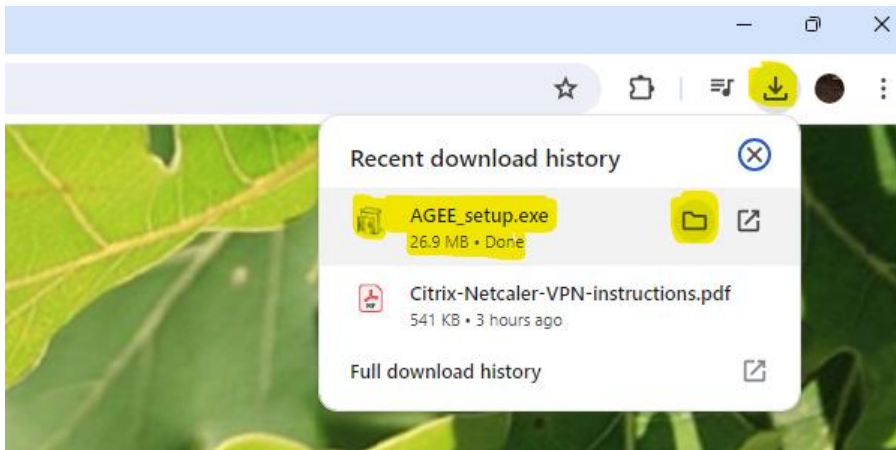
Citrix will detect if the plug-in is installed.



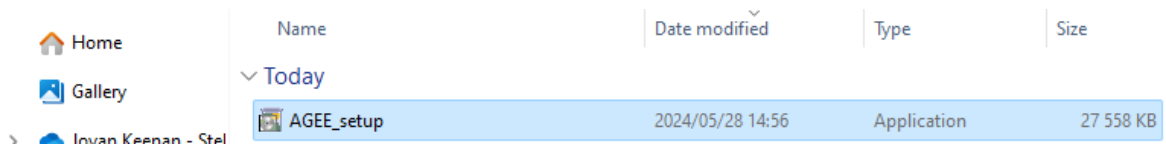
Click on **Download**.



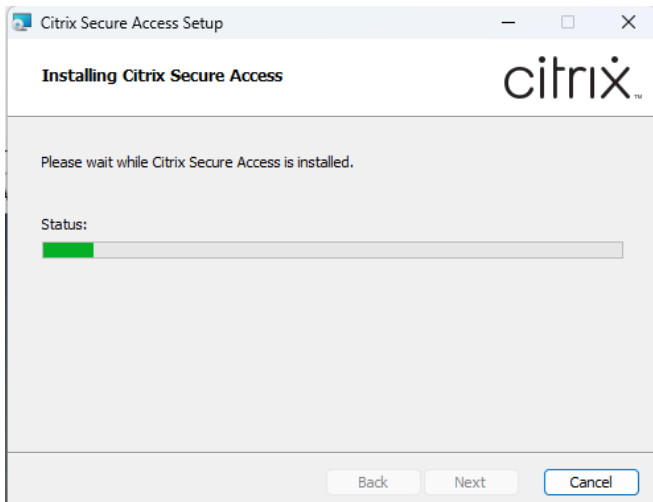
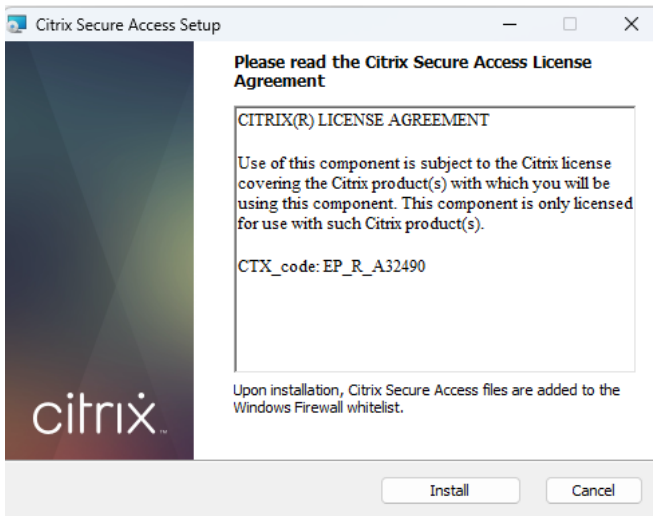
In the top right corner select the **folder to go to the download location.**



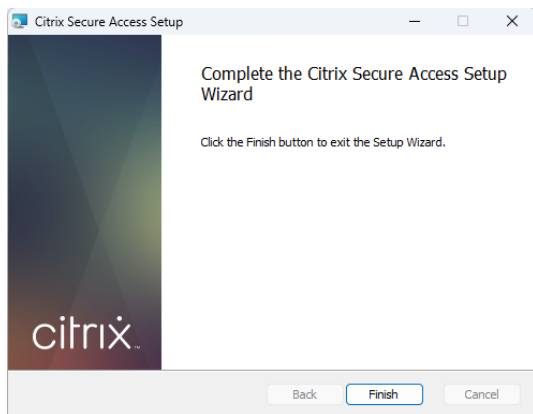
Right-click on AGEE_setup > **run as administrator.**



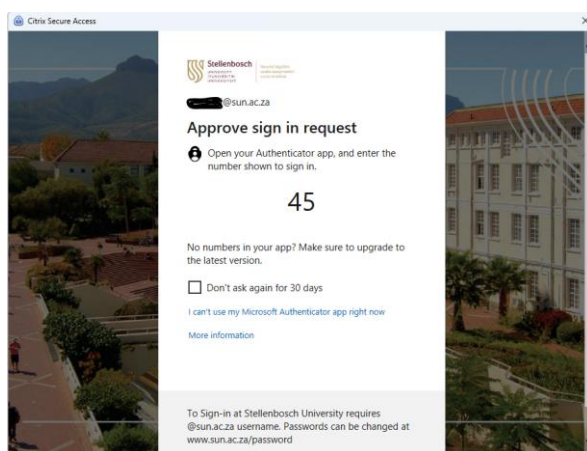
Select **Install.**



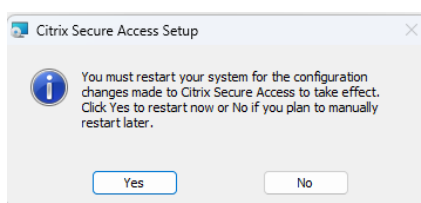
Click **finish**.



Approve via the **Microsoft Authentication App**.



Select **Yes** to restart your computer.



Windows search > Citrix Secure Access.

