Citrix Gateway VPN Setup

If at any stage during these instructions you receive errors (such as permission denied), browse to <u>https://firga.sun.ac.za</u> and log a service request.

What do I have to do?

- 1. Go to the website https://securevpn.sun.ac.za
- 2. Your device will need to be checked if it meets the requirements
- 3. Log in with your SU credentials.
- 4. You will be prompted for additional information, click Next.
- 5. Decide on the method of contact and register your device for MFA.
- 6. If you are successful in verifying your SU identity and your computer passes the security check.
- 7. Download the Citrix Gateway application and log in.
- 8. You will get full access to the SU network.

Detailed steps with screenshots

Use the below link.

https://securevpn.sun.ac.za

Citrix will detect if the plug-in is installed.



Click on Download.





In the top right corner select the folder to go to the download location.

Right-click on AGEE_setup > run as administrator.

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) ovan Keenan - S	AGEE_setup	2024/05/28 14:56	Application	27 558 KB

Select Install.

🛃 Citrix Secure Access Setup			_		×		
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Please wait while Citrix Secure Access is installed.							
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Click finish.



Approve via the Microsoft Authentication App.



Select Yes to restart your computer.



Windows search > Citrix Secure Access.

